



TWIC PROGRAM

The Transportation Worker Identification Credential (TWIC) is a vital security measure that will ensure individuals who pose a threat do not gain unescorted access to secure areas of the nation's maritime transportation system.

TWIC was established by Congress through the Maritime Transportation Security Act (MTSA) and is administered by the Transportation Security Administration (TSA) and U.S. Coast Guard. TWICs are tamper-resistant biometric credentials that will be issued to workers who require unescorted access to secure areas of ports, vessels, outer continental shelf facilities and all credentialed merchant mariners. It is anticipated that more than 1 million workers including longshoremen, truckers, port employees and others will be required to obtain a TWIC.

The TWIC Enrollment Center for the Port of Hueneme is located at:

TWIC Enrollment Center
The UPS Store
Freemont Square Shopping Center
716 North Ventura Road
Oxnard, CA 93030

To learn more about TWIC or make online appointments or pre-enroll go to [the TSA website](#).

General Information

- What is TWIC?
 - TWIC is a common identification credential for all personnel requiring unescorted access to secure areas of [MTSA](#)-regulated facilities and vessels, and all mariners holding Coast Guard-issued credentials. Individuals who meet TWIC eligibility requirements will be issued a tamper-resistant credential containing the worker's biometric (fingerprint template) to allow for a positive link between the card and the individual.
- Who must get a TWIC?
 - We anticipate that over 1.2 million individuals will apply for a TWIC. This includes Coast Guard-credentialed merchant mariners, port facility employees, long shore workers, truck drivers, and others requiring unescorted access to secure areas of maritime facilities and vessels regulated by [MTSA](#).
- Where do I go for 'official' TWIC enrollment information and services?

- Web site: www.tsa.gov/twic
- TWIC Program Help Desk: 1-866-DHS-TWIC (1-866-347-8942) Monday through Friday from 8 a.m. - 12 a.m. EST.
- Please visit www.homeport.uscg.mil/twic for answers relating to Coast Guard enforcement and TWIC implementation.
- Owners/operators/FSOs/VSOs/CSOs are encouraged to seek guidance directly from their local Captain of the Port TWIC action officer.

These resources enable applicants to pre-enroll, schedule appointments for both enrollment and activation, locate a convenient enrollment center, and access comprehensive frequently asked questions – all at no additional cost, with minimal effort and time. We encourage applicants to take advantage of these resources in order to save time and to provide you with the official information on the TWIC Program.

- How do I get access to the Port if I do not have a TWIC?
 - Anybody with business at the Port and without a TWIC must arrange for a trained escort through either the facility to be visited or through an escort for hire service **BEFORE** arriving at the Port. Escorts for hire at the Port of Hueneme are available by contacting:

- 1) San Pedro Forklift Inc, Port Services

SPF/Port Services office:	(805) 988-1000
Fax:	(805) 986-2000
After hours/Emergency:	(805) 415-7604
Email:	twicescort@aol.com

Anticipated Fee Schedule is as follows:

During regular Port hours of Monday thru Friday 8 am to 5 pm - \$80 for the first two hours; all additional hours or portion thereof will be at the rate of \$30 per hour.

During non-regular hours, including nights, weekends, and Holidays, there will be a surcharge of \$30 in addition to any applicable rates.

Bulk rates for visitors/tours are available.

- 2) Channel Islands Logistics

Chris Carr:	(805) 488-3435 ext. 12
Don Coombs:	(805) 981-8001
Web site:	www.chillogistics.com/contact.php

Anticipated Fee Schedule is as follows:

During regular Port hours of Monday thru Friday 8 am to 5 pm - \$60 per hour. Or there will be the option to have your scheduled load picked up and taken off-site for pick-up for \$150.

Prices quoted above are subject to change without notice, individuals applying for escort services are advised to reconfirm prices with escort at time of application.